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The road to a math degree for me was decided when UW put the Computer Science program inside the Math Faculty. Still, I've always believed that the discipline required to study advanced mathematics shaped the way I approach problems and provided an excellent companion to the structured thinking needed in the IT field.

I am the Director of Customer Service Solutions for Sun Life Financial Canada. I am Responsible for the delivery of solutions that support customer service in all lines of business (Retail, Pensions, Group Benefits) and through any channel (phone, paper, e-mail, web).

I met my future wife while at UW (she was my Don in residence) and we decided to stay in Kitchener-Waterloo. We both got positions with a local insurance company (Clarica) and, that fall, I decided to further my studies by enrolling in the Masters of Business Administration program at Wilfrid Laurier University (also in town). I worked full time, went to school at night, and in 1990, earned my MBA with Distinction. I'm still at the same insurance company (though it is now part of Sun Life Financial Canada) and continue to enjoy a challenging and rewarding career delivering IT solutions to my business partners.

I went to Ajax high school and, in 1983, enrolled at the University of Waterloo. My program was co-op Computer Science with an Information Systems option. The six work terms convinced me that a career in Information Technology was going to be a good fit and I graduated in 1988 on the Dean's Honour List (89.6% average over 5 years).